



86 B

Room No. 2208

Date completed

18.08.21

2020

Thank you

for taking the time to complete our Patient Satisfaction Survey.

Your opinion and comments are important to us and will be definitely taken into consideration.

Please rate your level of satisfaction with the following aspects of the care you have received at our hospital from 1 to 5.

Does the level of care provided meet your expectations?				Your comments if you rate from 1 to 3
DEPARTMENT	Criteria:			
	Clear explanation of medical treatment provided	Promptness in responding	Attitude towards patients (Compassionate and caring)	
	From 1 to 5	From 1 to 5	From 1 to 5	
Obstetrics	5	5	5	
Neonatal Intensive Care	5	5	5	
Anesthesiology and Intensive Care	5	5	5	
Gynecologic Surgery	5	5	5	
High-Risk Pregnancy	5	5	5	

Are you satisfied with the professional services provided by other hospital staff?				Your comments if you rate from 1 to 3
OTHER HOSPITAL STAFF	Criteria:			
	Professionalism	Promptness in responding	Attitude towards patients (Compassionate and caring)	
	From 1 to 5	From 1 to 5	From 1 to 5	
Reception staff	5	5	5	
Personnel of the restaurant	5	5	5	
Housekeeping and cleaning staff	5	5	5	

HOW ARE YOU SATISFIED WITH THE FOLLOWING?				Your comments if you rate from 1 to 3
Room services during your hospital stay	From 1 to 5	Quality of healthy food	From 1 to 5	
Cleanliness	5	Taste	5	
Comfort	5	Appearance	5	
Furniture and equipment	5	Serving size	5	

How did you hear about LELEKA Maternity Hospital?

NEW HOPE (JULIA)

Would you recommend LELEKA Maternity Hospital to your friends and colleagues?

YES

NO

Do you give your permission to publish your comments and feedback regarding the services and care provided by LELEKA Maternity Hospital on the hospital website?

YES

NO

Is the quality of the medical care justified?

YES

NO

Your suggestions/comments/thank-you note:

THANK YOU ALL FOR MAKING OUR STAY SO COMFORTABLE + MEMORABLE. WE ARE AMAZED WITH THE HOSPITAL AND MOST IMPORTANTLY ALL THE VERY KIND STAFF. OUR DAUGHTER ROSIE SAYS A BIG THANK YOU TOO.

Your full name

MICHAEL + ELAINE

ТОВ «Лелека»

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